



GENESIS
WOMEN'S SHELTER & SUPPORT

RESIDENTIAL

- 24-Hour Helpline
- Emergency Shelter
- Transitional Housing ("Annie's House")
- Residential Services
- Advocacy
- Counseling
- Legal Services
- Occupational Therapy
- Preschool and K-6 School
- Childcare

NON-RESIDENTIAL

- 24-Hour Helpline
- Advocacy
- Counseling
- Legal Services
- Occupational Therapy
- Front Desk Support
- Childcare

To access services call
or text our 24/7 Helpline

214.946.HELP (4357)

WWW.GENESSHELTER.ORG

All services are confidential,
free of charge and available
in English and Spanish.

CLIENT SERVICES GUIDE



24-Hour Helpline

Crisis intervention, emotional support, safety planning, schedule intakes, shelter entry access and exit planning 24 hours a day via call or text.



Emergency Shelter

8-week stay for women trying to escape from an abusive relationship. Meals provided, communal living spaces.



Transitional Housing ("Annie's House")

Independent living apartments for women who need an undisclosed address. 6 months to 1 year, free rent, utility bills not included.



Residential Services

Food preparation and shelter room support.



Advocacy

To serve and empower our clients by assisting them in identifying their goals, developing a realistic plan to meet their goals and connecting them with the resources in the community to achieve those goals.



Counseling

Individual and group counseling for women and children ages 2 and up, using evidence-based and trauma-informed therapy models to help decrease PTSD symptoms. Counseling focuses on coping skills, safety planning and trauma processing. Visitation Camp and a Friends and Family Group are also available.



Legal

Offers trauma-informed pro bono legal services in Family Law matters exclusively in Dallas County. Services include legal advice, brief services, full-representation, referrals to pro bono partners and partner agencies.



Occupational Therapy

Individual and group sessions are offered to improve life satisfaction by restoring balance in daily activities. Services provided for children are focused on supporting overall development.



School and Preschool

An educational program for children living at the emergency shelter.



Residential Childcare

On-site childcare support for children living at the emergency shelter.



Non-Residential Childcare

Available during appointments with service providers.



Non-Residential Front Desk Support

Check-in, confirm client appointment times, provide a list of common referrals and help with other paperwork and client mail.